



Booking Conditions Form

* Booking Conditions only applies to private and custom travel packages.

Tour Experience Payments: Bookings, a non-refundable deposit of \$500 USD per adult is required to confirm your private tour experience. The final payment is required 30 days prior to departure. In special cases a larger deposit may be required. Confirmation of hotel rooms and ground services will not be requested until this confirmation form is signed. Deposit amount will be applied towards the final invoice. Alternate properties will be offered in the event the quoted hotel is not available. Late payments may result in cancellation or a late payment fee of \$50.00 per traveler. Bookings require a minimum of services, including excursions and ground services.

Programs are sold as a package only and *no price breakdown will be provided.*

Cancellations and Penalties: Cancellations must be made by sending an email to traveltropicaltours@gmail.com with the traveler's full name, passport number, the reason for the cancellation and the dates that are being canceled. Should a traveler that is sharing a room cancel, the remaining traveler(s) will be charged for a single room. Your deposit is nonrefundable. Your final payment is nonrefundable within 30 days of departure.

In the case that either party has to cancel due to covid, Travel Tropical Tours will give a travel credit to the traveler that are valid for one year. If a hotel goes bankrupt, Travel Tropical Tours is responsible for finding a replacement for equal value and will not issue a refund. ****If the trip is canceled due to covid a doctor's note and proof of a positive test is required before the deposit will be refunded***

Change fees: Changes made after deposit has been received are subject to a \$50.00 change fee by Travel Tropical Tours for all permitted changes made prior to receipt of final payment and issuance of documents. It is the traveler's responsibility to make sure that the confirmed itinerary and hotels are correct. Within 30 days of departure all itineraries are considered finalized, and no changes will be made. ***Once the private tour experience has commenced, any changes made to hotels reservations and/or excursions by the traveler for any reason including cancellations will be at the expense of the traveler.***

Tour Inclusions and Exclusions: All accommodations, hotel taxes, arrival and departure transfers, transport, English speaking guides, sightseeing, excursions and meals with water/soft drinks as stated in your tour itinerary are all included in the cost of your tour. **The following items are not included in your tour cost: Travel insurance, gratuities, alcohol, excess baggage charges, personal expenses, visa and border charges.**

Travel Insurance: This is **NOT** included in any tour packages with Travel Tropical Tours. It is highly recommended to purchase your own travel insurance.

Travel Waiver: We require each client to sign a travel waiver in order to travel with Travel Tropical Tours. Guardians will sign for minors. **Find the travel waiver below and sign it.**

Claims and Refunds: Anything not specifically mentioned as included is at traveler's own expense. In the unlikely event of problems with a hotel, excursions or other services, immediately contact the manager of the hotel or the supplier to resolve the matter on the spot. Little can be rectified after the fact, so it is very important to address all problems at the time of occurrence. No refunds will be made in the event of "no show" or trip interruption. Claims must be directed to appropriate entities. If it is not a direct complaint about the services of Travel Tropical Tours you must write to the hotel or tour operator.

Forms of Payment: We accept payments via Wire Transfer or Credit Card(online payment link.) Please let us know how you prefer to complete payment.

Wire Transfer information

Transfer to: Banco Bac San Jose

Swift: BSNJCRSJ

Address: Calle 0 Avenidas 3 y 4, San José Costa Rica, CA

Field: 59

Full Beneficiary Name: Greivin Gongora Munoz

IBAN: CR 5201 0200 0095 2353 1269

Cedula/ID number: 701970377

Personal address: Calle Valverde, San Ramon, Alajuela, Costa Rica, 20201

Passports and Visas: All travelers must be in possession of a valid passport and are responsible for any required visas.

PLEASE SIGN HERE

Full Name:

X Signature Passenger:

TRAVEL WAIVER

RELEASE OF LIABILITY, WAIVER OF CLAIMS, ASSUMPTION OF RISKS AND INDEMNITY CLAIMS

WARNING – By signing this document you will waive certain legal rights including the right to sue. Please read carefully!

PREAMBLE

This trip is an exceptional opportunity, but it is not without certain risks, dangers, hazards and liabilities to all participants. These include, but are not limited to, personal injury, death, property damage, expense and other loss, delay or inconvenience, and this Trip's cancellation or curtailment. All persons taking part in this Trip are required to accept these and other risks as a condition of their participation in this program. The Statement of Risks set forth below is intended to enable participants to better understand and accept the various risks involved in this Trip.

ASSUMPTION OF RISK

1) I am aware that there are inherent risks, dangers and hazards to which I may be exposed while participating on this Trip or to this Location, including but not limited to the following:

- a) theft, vandalism or loss of personal property;
- b) motor vehicle or traffic accidents and a poor road and transportation system;
- c) diseases not common in your home country;
- d) exposure to wildlife;
- f) the laws of this Location may be significantly different than those in your home country;
- g) the medical facilities in this Location may well be of a lower standard than what might be expected in your home country;
- h) hazards resulting from political unrest, military and/or terrorist activity, previous or present; and,
- i) cancellation of this Trip or curtailment or cancellation of individual activities due to weather, flooding, illness, political disturbances, terrorism, motor vehicle accidents, transportation problems, failure to perform on the part of local travel guides or airline companies, problems relating to customs, immigration or visa requirements, or other circumstances either within or beyond the control of Travel Tropical Tours.

2) I freely accept and fully assume all such risks, dangers and hazards and the possibility of personal injury, death, property damage or loss, resulting there from

RELEASE OF LIABILITY, WAIVER OF CLAIMS AND INDEMNITY AGREEMENT

In consideration of Travel Tropical Tours allowing my participation in this Trip I agree as follows:

1) TO WAIVE ANY AND ALL CLAIMS that I have or may have in the future against Travel Tropical Tours, employees, agents, volunteers and independent contractors (all of whom are hereinafter collectively referred to as "the Releasees");

2) TO RELEASE THE RELEASEES from any and all liability for any loss, damage, injury or expense that I might suffer.

3) TO HOLD HARMLESS AND INDEMNIFY THE RELEASEES from any and all liability for any damage to the property of, or personal injury to, any third party, resulting from my participation in this Trip;

4) I understand that it is my responsibility to learn as much as possible about the risks of this Trip and to weigh those risks against the advantages, and to decide whether or not to participate;

5) In entering into this Agreement, I am not relying upon any oral or written representations or statements made by the Releasees other than what is set forth in this Agreement.

I HAVE READ AND UNDERSTOOD THIS AGREEMENT AND I AM AWARE THAT BY AGREEING TO THIS AGREEMENT I AM WAIVING CERTAIN LEGAL RIGHTS FOR MYSELF AND MY TRAVEL COMPANIONS, INCLUDING THE RIGHT TO SUE.

PLEASE SIGN BELOW

Full Name:

Signature:

PLEASE WRITE THE FULL NAME OF EACH TRAVELER: